



Department
for Work &
Pensions

Working together to improve Access to Work

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In 2013, UK Council on Deafness members reported deaf people were experiencing problems with Access to Work, particularly the '30 hour rule'

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The UK Council on Deafness and the chair of the APPG on Deafness, Sir Malcolm Bruce MP, explained the impact of the problems to the Minister for Disabled People, Mike Penning MP

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The Minister agreed to suspend the '30 hour rule' and review
Access to Work

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The UK Council on Deafness worked with its members to develop a vision for Access to Work

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The UK Council on Deafness used its vision for Access to Work as the basis for negotiation with DWP

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The DWP and the UK Council on Deafness worked together to review *Access to Work* and implement the changes

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To sum up...

1. Problem identified
2. Problem and impact communicated
3. Immediate action taken
4. Solution developed
5. Implementation

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Hallmarks of our cooperation...

1. Clarity
2. Evidence
3. Reasonableness
4. Cooperation
5. Communication

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The result...

1. Removal of the 30 hour guidance
2. More and better guidance
3. More awareness training for advisers
4. Contact via email and VRS
5. Coproduction: personal budgets pilot and self employment rules
6. Quicker response to queries